



Business Policies

Pricing

Payment for all ten, eight, or six week dance sessions must be made in full at the time of registration (ie, before attendance of the first class).

Payment for ongoing fitness or Zumba classes must be made monthly with either post dated cheques or pre-authorized credit card transactions. For memberships of six months or longer, payment of the first and last month is due upon registration.

Coupons and promotions will only be accepted at the time of registration. That is- if you register, then two weeks later come across a Tone coupon, please keep it for future registration or pass it on to a friend if it expires too soon for you to use.

Refunds

Memberships at Tone Fitness & Dance are transferable within 14 days of the purchase. That is- if you are completely dissatisfied with a class or instructor or what you are learning, we will do our very best to accommodate you by working with your schedule and moving you to an alternate class or program.

Due to class size limitations, we cannot permit refunds due to poor planning or scheduling. So *please*, schedule thoughtfully and carefully before committing to register!

Refunds are permitted only in situations of health issues/injury (a doctors note is required), or in extreme circumstances (up to the discretion of the owners, Krista Vandermeulen or Lindsay Perry). If such a situation does arise, a 20% administration fee will be incurred by the participant.

Closure Dates/Missed Classes

The registration office will be closed for all major statutory holidays, and will post unique hours in advance if necessary.

If members miss dance or fitness classes for any personal reason (such as vacation, temporary illness, etc), Tone instructors are not responsible to 'make up' the classes that have been missed, nor will Tone refund the monetary value of any classes missed.